

Service Bulletin

Revision Date 21 May 2014	Problem Code n/a	Warranty <input checked="" type="checkbox"/> Normal warranty	Pages 3	Author John Hiestand
Document No.:	AT140521	Rev.:	0	
Subject:	17" TV: Dropped TV Channels After Power Cycle			
Time Required:	<input checked="" type="checkbox"/> 15 min <input type="checkbox"/> 30 min <input type="checkbox"/> 45 min <input type="checkbox"/> 1 hr+			
<small>Life Fitness proprietary and confidential information. For the use of the intended recipient only. The information and instructions in this bulletin are intended for use by skilled technicians. Warranty information is for reference only and is subject to change. Contact the local Life Fitness representative for more information.</small>				

DESCRIPTION

A limited quantity of new and refurbished 17" Attachable TVs were identified as exhibiting a problem, whereby TV channels that were scanned and stored within the product, are then dropped after power cycling. This only affects the models listed below. The vendor has identified the problem as a missed step in the TV configuration, and the solution is known.

This Service Bulletin will describe how to rectify this problem.

AFFECTED MODELS

Product Model	Starting Serial Number	Ending Serial Number
LCD-0201-07	LCH100001	LCH999999
LCD-0201-08	DSN100001	DSN999999
LCD-0201-09	DAL100001	DAL999999

SOLUTION

Access to the TV Factory Menu is required. Contact John Hiestand via email at john.hiestand@lifefitness.com to receive the TV Factory Menu access code. Follow the procedure below for updating the Factory Menu.

REQUIRED PARTS / KITS

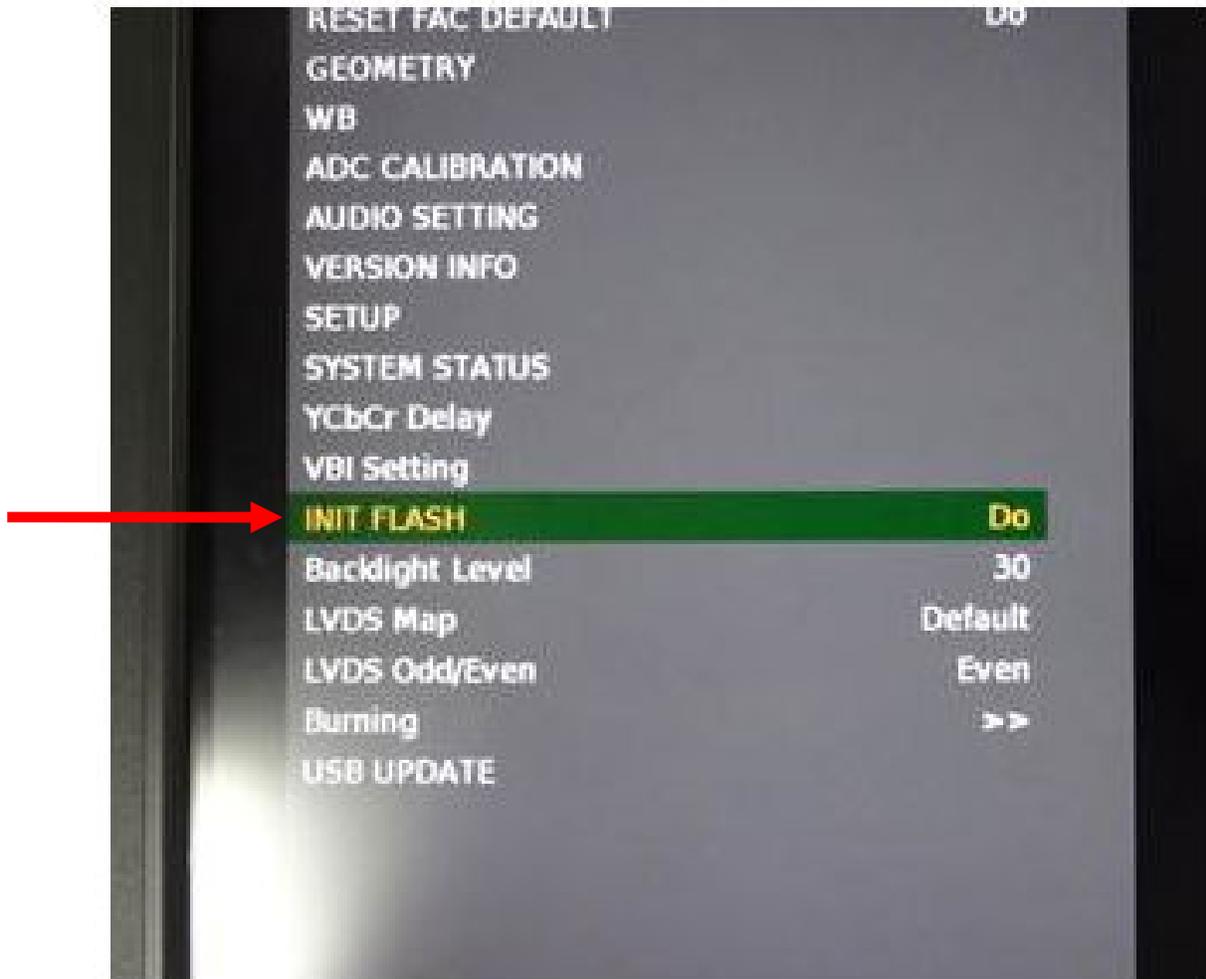
None

REQUIRED TOOLS

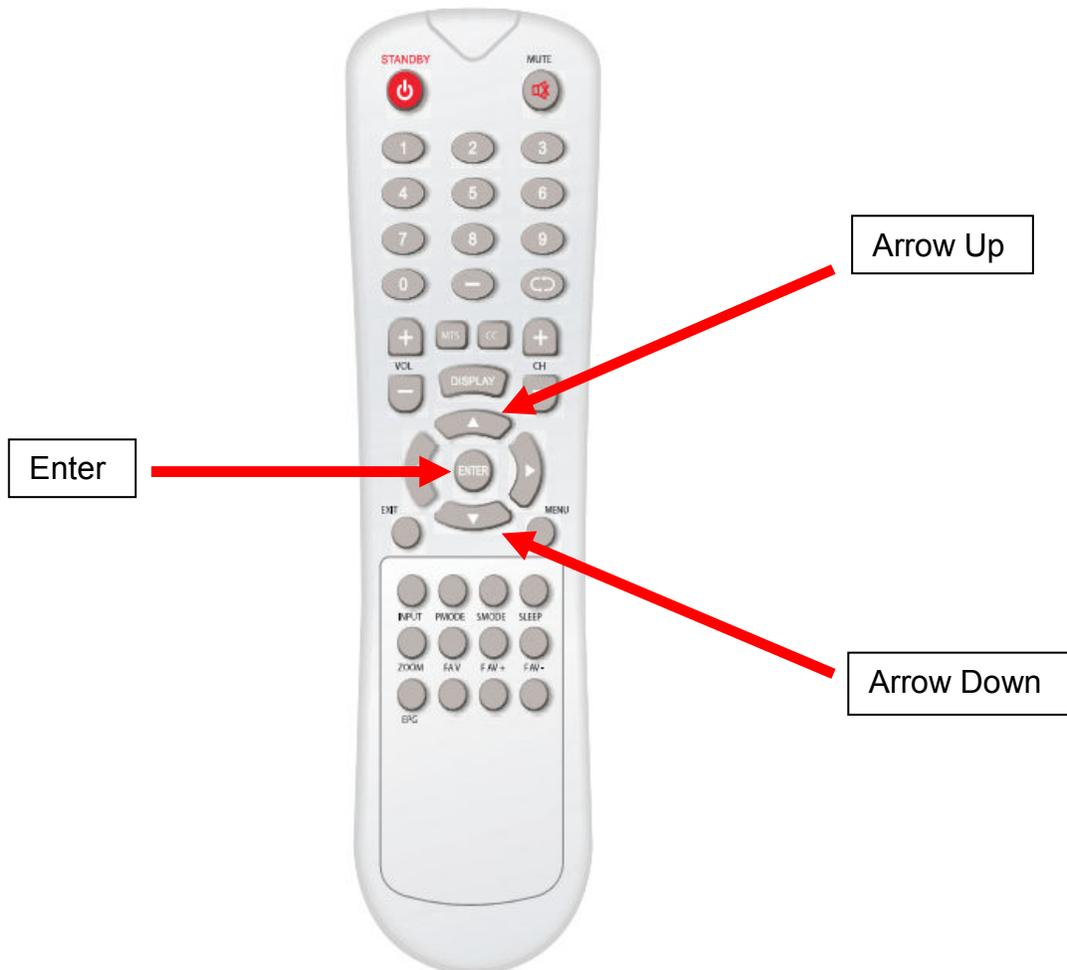
TV Remote (p/n: IR-TV-REMOTE)

PROCEDURE:

1. Obtain the TV Factory Menu access code from John Hiestand (i.e. this code is controlled).
2. Use the IR Remote and press the code keys to get to the TV Factory Menu. This screen will appear.



3. Navigate with the arrow down/up buttons on the IR Remote to highlight “INIT FLASH” on this menu.



4. Press “Enter” to execute the “Do” function for this INIT FLASH choice.
5. TV will power off automatically after completing the “Do” function.
6. Power on TV. Upgrade is complete.
7. Rescan channels. They will now remain after a TV power cycle.

VIDEO (not available):